Christmas support and our latest news

This year has been busy, so we thought we'd share a second installment of our latest news! Be sure to follow our company LinkedIn page to keep up to date. Please get in touch if you have any questions, we'd be happy to help.

Christmas Support Hours

Over the Christmas period we're on hand to help, however our office will be closed from 5:30pm (GMT) on December 24th until January 4th. So, please get in touch via info@eagle-europe.com or via your Account Manager if you have a major project you're working on and will need support over this period. **Please notify us to pre-book any required or anticipated support.**

Customer Insight: Laird Go Live

Laird Tianjin have recently gone live with Eagle RF Express. This was the second site in China, covering the full materials management functional area, to allow the site to perform all inventory movement transactions by handheld scanners with installed RF Express.

Zdenek Horcicka, Business Systems Manager at Laird has been very pleased with the project and we look forward to our continued partnership.

"The deployment was supported by Eagle Europe to implement the proven solution from the Laird Shenzhen site improved by few customizations based on local functional requirements. Ultimately the knowledge built up by the Laird team enabled a very smooth go-live for a complex requirement. The next sites of Laird in China to be implemented are Shunde and Shanghai in the next 4 months. Other roll-outs are to be flexibly planned according the global COVID-19 situation"- **Zdenek Horcicka, Business Systems Manager, Laird.**

Is it time for a Wi-Fi health check, or an upgrade review?

Eagle Europe have been implementing end-to-end data collection solutions for over 25 years, from stand-alone Wi-Fi network planning and hardware, through to end-to-end project delivery of the software solution. Wi-Fi technology has evolved over this period and as a team we've been adapting to these changes. We have experience in providing Wi-Fi solutions into challenging manufacturing and warehousing environments, leveraging our extensive knowledge of Wi-Fi and antenna theory to deliver robust solutions optimised for the latest Wi-Fi data capture products.

Contact your Account Manager about booking your Wi-Fi health check, or upgrade review.

The best hardware for your needs

With the Honeywell CK3X/CK75 Windows handheld device retiring from their product line, we recommend the CK65 Android for it's handheld replacement. We also offer the sleek, yet rugged Honeywell CT60 Android.

The Honeywell PX940 printer provides integrated label verification. This printer checks the label print quality, provides an ANSI grade, and voids a bad print. The PX940 supports IPL, DPL, ZSim2 (ZPL-II) printer languages and many more.

Software features/enhancements

If you missed our first update, there are even more new software features and enhancements, so please get in touch if you'd like to find out more.

1. Production Order Picklist Transfer (PPT)-provides paperless bulk picklist transfer with license pallet creation and lot substitution
2. Pre-shipper Item/Pallet Pick (PSI)-integrated conversion to shipper, shipper print and confirm functionality; enhanced pallet load functionality to keep track of items on each pallet (result is packing slip by pallet)
3. Sales Order Pick (PIC)/ SO Pallet Pick (PPK)-integrated conversion to shipper, shipper print
4. Load Truck (LTR)-integrated shipper document printer and shipper confirm functionality
5. Label printing across all transactions—enhanced international font printing with all label variables
6. $SHOWVERSION utility command—provides quick in session checking of program version
7. Generalized Code rfvaluesx control file override---great for a quick setting change during piloting

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We would like to remind our customers that Eagle is here to support you and your business. Your success is *our* success, so we are continuously improving and expanding the Eagle solution. Please contact us at any time.

Happy Christmas!
The Eagle Europe Team