



Bar Coding | Process Analysis | RFID | Implementation Services | Global Support | Training

Eagle Customers in the Consumer Products Industry

Case Study: David Yurman

The Company: David Yurman (www.davidyurman.com) has been a premier designer of luxury jewelry since 1980. David Yurman's prestigious designs range from couture and limited edition jewelry to luxury timepieces.

The Challenge: David Yurman implemented QAD Enterprise Applications in 2003. That implementation led to an examination of the company's existing data collection and bar coding capabilities. Requirements included a fully integrated, bolt-on solution that would provide accurate, real-time data, captured and reported in the order of activity.

The Eagle Solution: Eagle's RF Express™ for QAD Enterprise Applications met and exceeded those requirements, and allowed David Yurman to add a second level of order verification. In other words, the system checks twice to be sure that what is shipped matches what was picked. This one change alone greatly improved shipping accuracy and, with it, customer satisfaction.

The Benefits: Since the implementation of RF Express for QAD EA, David Yurman has reported great improvement in data accuracy. In addition, they were able to reduce inventory because they have the right item at the right time. Finally, their streamlined processes, including order fulfillment, have enabled the company to significantly reduce overtime and increase throughput.

Case Study: Thibiant International

The Company: Headquartered in Chatsworth, California, Thibiant manufactures and distributes personal care products for hair and skin.

The Challenge: When Thibiant went live with its QAD enterprise system, the need for an automated data collection system became evident as the company saw the gap between the time transactions occurred and the time they were entered into the system: A gap which could stretch into the next morning. Lack of visibility into inventory created costly inefficiencies.

The Eagle Solution: Eagle's RF Express for QAD EA is a real-time solution, eliminating any gap between transaction and system entry.

The Benefits: Together with internal process changes, Eagle's real-time solution permanently unclogged the 1,500 per-day transaction backlog and enforced data validation, ensuring that employees could not enter an incorrect lot number.

About Eagle

Eagle is the leading provider of portable wireless technology solutions for users of QAD Enterprise Applications worldwide. Together with QAD, Eagle makes information portable across a site or across the world. For more information about Eagle, visit www.EagleConDev.com or call Bill Paone at +1.973.838.5006 Ext 119. RF Express™ for QAD Enterprise Applications is a trademark of Eagle Consulting & Development.